**Name: KARTHIK GONDRALA**

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**Mobile:** +91 8686521196

# Objective:

To be associated with an enterprise where my potentials, efforts, inter personal skills and knowledge in the adopted field will lead to a responsible position offering a high level of challenge and the opportunity for continued career growth and mutual benefit.

# Experience Summary:

* Having 4 years of professional IT experience and 2+ years related to SFDC and Good knowledge on configurations and development in Salesforce platform.
* **Salesforce Certified Administrator** with credential id **21545296**.
* **Salesforce Certified Platform Developer 1** with credential id **21553559**.
* Have worked on Lightning experience, Lightning componentframework.
* Proficiency in SFDC configurations related to Data modeling, Data security, Automation process (workflows, approval process and process builder).
* Experience on Apex Triggers, Apex Classes (Controllers and controller extensions) for custom logic.
* Have good experience in writing SOQL and SOSL queries.
* Strong knowledge on DML Operations, Batch Apex, Schedule Apex.
* Experience in writing Test Classesfor generating Code Coverage.

# Educational Qualification:

* **B.Tech (2016) –** Vidya Jyothi Institute Of Technology (JNTU Hyderabad) - 73.37%.

# Technical Skills:

**Programming Languages:** APEX (Salesforce).

**Tools:** Apex Data Loader.

**Database System:** SOQL, SOSL.

# Work Experience:

* Software Engineer at Tavant Technologies Pvt Ltd, Hyderabad (Feb 2021 to Till Date).
* Salesforce Developer at SOCEDGE TECHNOLOGIES Pvt Ltd, Bangalore (June 2020 to Feb 2021).
* Salesforce Developer at C2N IT Services Pvt Ltd, Hyderabad (June 2019 to JUNE 2020).
* Process Associate at C2N IT Services Pvt Ltd, Hyderabad (Nov 2017 to June 2019).

# Project#1:

## Title: AGCO.

**Client: AGCO.**

**Role: SFDC Developer**

**Environment: Salesforce CRM, Lightening Experience**

**Description:**

AGCO is an American agricultural machinery manufacturer founded in 1990 and with its headquarters in Duluth, Georgia, United States. AGCO designs, produces, and sells tractors, combines, foragers, hay tools, self-propelled sprayers, smart farming technologies, seeding and tillage equipment. It has business across various regions like EME, NA, APA. Customers can purchase AGCO products or can even use their products on rental purpose. To run their business AGCO dealers use our platform Warranty On Demand which deals with the end to end warranty registration, claim processing and inventory management of their machines.

## Roles & Responsibilities:

* + - I involved in Administration (configuration changes), Development (Customizations) and Deployment activities of Salesforce.com, Lightning experience & Lightning Component framework.
    - Developed Validation rules, Rollup Summary fields to meet business rules.
    - Defined Workflows and set up Workflow Rules, Tasks and Email Alerts and created Workflow Approvals.
    - Designed and developed Apex Classes, Controller Classes, extensions, Lightning Components and Apex Triggers for various functional needs in the application.
    - I involved in preparing KT docs and data dictionaries for my modules.
    - Worked on Apex Data Loader for doing various data migration activities.

# Project#2:

## Title: Membean.

**Client: Membean.**

**Role: SFDC Developer**

**Environment: Salesforce CRM, Lightening Experience**

**Description:**

Membean was an US based global Educational company headquartered in Los Angeles, California.

It is basically a platform where it creates a communication between teachers and students. Students can purchase their subscription either monthly or annually and can have access to it according to their convenience. The entire school can also purchase the subscriptions for their students.

I have been involved in developing functionality in Salesforce according to the clients requirement for easy access and better User Interface for their users.

## Roles & Responsibilities:

* I involved in Administration (configuration changes), Development (Customizations) and Deployment activities of Salesforce.com, Lightning experience.
* Customized Applications, Page Layouts, Lookup Fields, Standard Related Lists, Tabs, and defined dependent Pick Lists.
* I involved in preparing KT docs and data dictionaries for my modules.
* Worked on Apex Data Loader for doing various data migration activities.
* Designed and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.

# Project#3:

## Title: St. JM Inc.

**Client: St. JM Inc.**

**Role: SFDC Developer**

**Environment: Salesforce CRM**

**Description:**

St. J M, Inc. was an US based global medical device company headquartered in Little Canada, Minnesota,

and U.S.

The company’s operations are divided into two divisions:

1. Research & development,
2. Manufacturing and Retail Supply chain.

I have been involved in developing functionality in Salesforce for Retail & Manufacturing Units Sales team

to support the trial stages for business growth.

The functionality will also include the ability to track a customer’s information, demonstrating to our

customers our product's ability.

## Roles & Responsibilities:

* Customized Applications, Page Layouts, Lookup Fields, Standard Related Lists, Tabs, and defined dependent Pick Lists.
* Developed Validation rules, Rollup Summary fields to meet business rules.
* Defined Workflows and set up Workflow Rules, Tasks and Email Alerts and created Workflow Approvals.
* Customized Dashboards to track usage of productivity and performance of business centers and sales teams.

# Personal Details:

Father Name : Ramesh Babu.

Date of Birth : 06/08/1995.

Nationality : INDIAN

Marital Status : Single

Languages : English, Hindi, Telugu.

Place : Hyderabad.